



# Israella John

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## PROFESSIONAL SUMMARY

Perceptive individual with educational and practical background. Engaging personality with ability to work efficiently on different tasks. Friendly and reliable customer service professional skilled in achieving goals.

## SKILLS

- Direct patient care
- Monitoring patient progress
- Flexible schedule
- Excellent people skills
- Merchandising expertise

## WORK HISTORY

### BEADER /SALES ASSOCIATE

05/2019 to 07/2019

#### Cryzstalstylesghana | Accra, Ghana

- Analyzed and properly processed product returns, assisting customers with finding alternative merchandise to meet needs
- Implemented up-selling strategies such as recommending accessories and complementary purchases to boost revenue
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- Achieved perfect attendance record throughout work experience at Cryzstalstyles
- Prepared merchandise for sales floor by pricing or tagging
- Delivered high level of assistance by locating products and checking store system for merchandise at other sites

### MEDICAL ASSISTANT

12/2018 to 03/2019

#### Connaught Hospital | Freetown, Western Area

- Communicated clearly and effectively with patients to verify information, determine purpose of visit and record medical history
- Supported duties for diagnostic and technical treatment procedures, such as setting up and operating special medical equipment and apparatus
- Conducted preliminary evaluations, including measuring weight, temperature and blood pressure, and documented results with accuracy
- Obtained client medical history, including medication information, symptoms and allergies

### BABYSITTER

07/2016 to 08/2016

#### Self Employed | Freetown, Western Area

- Coordinated different types of activities to enhance physical and intellectual development
- Traveled with families to care for children, allowing parents to share private time while giving children fun adventures in diverse environments
- Monitored schedules to maintain sleeping, eating and school schedules for

children

- Balanced playtime and limited screen time to optimize types of stimulation and support development of fine motor, gross motor and cognitive skills
- Bathed, dressed and helped with teeth brushing to promote healthy personal hygiene and good oral health
- Studied and performed research on food allergies to provide higher level of care and oversight for individuals with such conditions
- Maintained updated list of emergency contact information and child's health information to act quickly if emergencies occur

**EDUCATION**



**Associate of Science | Health Sciences**  
**Redeemer University, 777 Garner Road Ancaster**

*EXPECTED IN 05/2023*



**High School Diploma**  
**Penfield High School, Oyarifa, Ghana**

*07/2018*

**HOBBIES**



Making bead work accessories  
cooking  
Braiding  
Events planning