

Lily Pilgrim

Contact Information:
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EDUCATION

Yorkville University, Yorkville Landing, Suite 102, 100 Woodside Lane, Fredericton, New Brunswick, E3C 2R9- *Online Master of Arts in Counselling Psychology (MACP)*

Start Date: September 7, 2020

I will be pursuing an online Master's Degree in Counselling Psychology in September 2020 that will take two and a half years to complete.

Bishop's University, 2600 College St, Sherbrooke, Quebec, J1M 1Z7- *Graduate Certificate in Knowledge Mobilization*

May 2019 - July 2019

I earned a Graduate Certificate in Knowledge Mobilization (KMb) where I completed coursework for six weeks from May 6 to June 14, 2019. In class coursework were in Science Communication (KMb 520) and Theories of Knowledge Mobilization (KMb 510). After, I completed an internship for six weeks from June 17 to July 22, 2019 at an organization called CanChild at McMaster University.

Redeemer University College, 77 Garner's Rd E, Ancaster, ON, L9K 1J4 — *Honours Bachelor's Degree*

September 2015 - April 2019

I graduated with an Honours Bachelor's Degree in Psychology with a Clinical Focus and I graduated with distinction.

St. Thomas Moore, 1045 Upper Paradise Rd, Hamilton, ON, L9B 2N4 — *High School Diploma*

September 2011 - June 2015

I graduated high school where I earned an Ontario Secondary School Diploma (OSSD) and I also graduated with honours.

WORK EXPERIENCE

Pool Supplies Canada, 2-3230 Mainway, Burlington, ON, L7M 1A5- *Part Time Customer Service Representative*

April 2020 - August 2020

I am working as an online part-time customer service representative for Pool Supplies Canada and I will be working for the summer season effective until August 1, 2020.

SKILLS

Microsoft Word and PowerPoint.

Creating Infographics.

Customer Service.

Research.

Critical Thinking.

Communication.

Listening.

Writing.

CERTIFICATES

Gentle Persuasive Approach (GPA) in Dementia Care- 3rd Edition (Expires Oct. 2020)

TCPS 2: Core

**St. Joseph's Villa, 56 Governor's Road, Dundas, ON, L9H 5G7 —
*Linen Aide***

August 2019 - December 2019

I was responsible for labelling the clothing of the residents and completing the respite laundry.

Winners, 44 Legend Ct, Ancaster, ON, L9K 1J3 — *Part-Time Sales Associate*

July 2016 - April 2019

I was employed primarily as a cashier and I was trained in the fitting rooms, cash office, and in the jewelry department.

Redeemer University College, 77 Garner's Rd E, Ancaster, ON, L9K 1J4 — *Subject Tutor*

October 2018 - December 2018

I was a subject tutor for three first-year psychology courses.

VOLUNTEER EXPERIENCE

Redeemer University College, 77 Garner's Rd E, Ancaster, ON, L9K 1J4- *Research Assistant*

March 2017

I volunteered to be a research assistant to a fourth year Experimental Psychology student and her research was conducted on Race-Face Perception.

St. Thomas Moore, 1045 Upper Paradise Rd, Hamilton, ON, L9B 2N4- *French Tutor*

October 2014

I tutored two tenth grade high school students to assist with their comprehension of the French language.

West Highland Baptist Church, 1605 Garth St, Hamilton, ON, L9B 1X8- *Vacation Bible Camp Assistant Leader*

July 2011 & July 2012

I volunteered to help lead Grade 1 children in learning about different stories in the Bible through various interactive activities.

Hamilton Ostomy Association, 5 Hamilton Ave, Hamilton, ON, L8V 2S3- *Member and Certified Visitor*

July 2006- July 2012

I volunteered to help patients, in particular, youth ages 10 to 12 as well as their families help to adjust to life changes with Ulcerative Colitis and/or Crohn's Disease at McMaster Children's Hospital in Hamilton, ON.