

Olivia Snyder

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Highlights

- Perform well in a challenging academic program
- Manage time efficiently
- Quickly adapt to new working environments and diverse coworkers

Education

Bachelor of Arts, Business, Honours Management – Co-op
Redeemer University, Ancaster, ON

Expected Graduation, May 2025

- GPA 11.4 out of 12
- Psychology minor

Work experience

Retail Clerk, Gourmet Meats Ltd, Hamilton ON

September 2018 – Present

- Paid attention to customer preferences to recommend products that best fit individual customer price point and quality needs leading to very satisfied and repeat clientele.
- Managed and quickly resolved customer service or product quality complaints to maintain a happy customer base.
- Managed employees during slow sales periods to ensure organized inventory, stocked showroom, and a clean workspace maximized efficiency during busy periods.

Stand Supervisor, Snyder's Sweet Corn Ltd, Caledonia ON

July 2010 – Present

- Assessed employees' interpersonal and technical skills to pair those who worked well together, maximizing efficiency and worker and employee satisfaction.
- Implemented logistical solutions to keep customers flowing quickly, ensuring minimal contact and low wait times, resulting in satisfied customers.
- Reviewed and revised daily safety protocols according to evolving government regulations to ensure customer and employee well-being and sales efficiency during a health crisis.

Volunteer Experience

Children's Ministry Leader, Gateway Alliance Church, Caledonia, ON

September 2012 – Present

- Adapted leadership style to match various team members, ensuring a clear and consistent student learning experience.
- Managed team volunteers to confirm preparedness for individual responsibilities so that activities were well organized, and all team members were satisfied with their performance.